

ONLINE BANKING LOGIN

1. www.mywashingtonfinancial.com
2. On top left, click on Secure Login or Enroll Now.
3. Enter your User I.D.
4. As an added layer of security, you may be asked to verify your identity. Please choose one of the following. A) Security Code (you will receive an automated telephone call or text with the code) or B) Answer Verification Questions:
 - ◆ First name
 - ◆ Last name
 - ◆ Date of birth; Continue
 - ◆ Answer all 5 questions. (If you don't know an answer, click the one which seems most likely to be correct or none, but don't leave any answers blank.)
5. Enter your password. This will take you directly to Online Banking.
6. Click on the Account Type to inquire and the next window will display your account activity.
7. If you need additional assistance, please call us at 724.222.3120 or visit your branch. We are happy to help you.

**For added security download Trusteer Rapport. Visit www.mywashingtonfinancial.com and click on Online Security found on the home page, then click on Download Now to install.*

**Member
FDIC**



**Washington
Financial** SM

MOBILE BANKING INSTRUCTIONS

1. Mobile banking is designed for use with a mobile device (Internet connected tablet or smartphone).
2. Download the WFB mobile banking app from Google Play, Apple App Store, or from your Internet banking page. (No app is required to use mobile if accessed directly from Washington Financial website or to use text banking only.)
3. After installing the app, open the app, and follow these directions:
 - Login with your online banking credentials (User I.D., password)
 - Enter your first name
 - Enter your last name
 - Enter your date of birth; Continue
 - Answer the series of questions which are designed as an additional layer of security. These questions are specific to you and are derived from public sources (such as the credit bureau) and not from your Washington Financial account information.
 - Please read and agree to the Washington Financial User Agreement; Enroll
 - At this point, you will be at the main screen: Simply click on your accounts to see account activity.
4. For additional assistance, please call us at 724.222.3120 or visit your branch. We are happy to help.